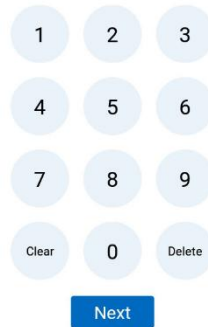


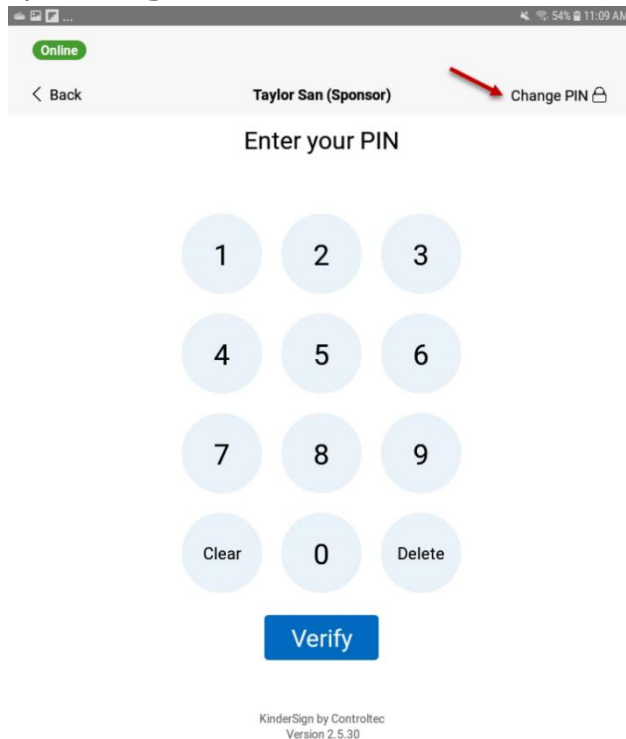
KinderSign – Reset a PIN

Reset your PIN directly on the tablet using your Secret Question. All PINs expire automatically every 90 days and must be reset.

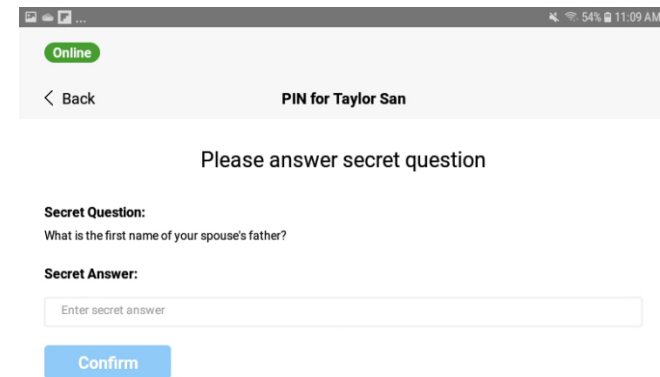
- A** Use the keypad to enter your 10-digit telephone number, then tap **Next**.

A numeric keypad with buttons for digits 1 through 9, 0, and a 'Delete' button. Below the keypad is a blue 'Next' button.

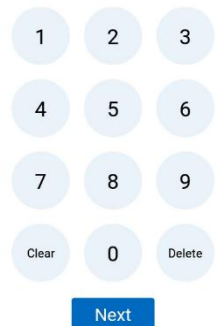
- B** Tap **Change PIN**.

A screenshot of the 'Enter your PIN' screen. At the top, it says 'Online' in a green bubble, '< Back', 'Taylor San (Sponsor)', and 'Change PIN' with a lock icon. Below this is the text 'Enter your PIN'. A red arrow points to the 'Change PIN' link. Below the text is a numeric keypad with buttons for digits 1 through 9, 0, 'Clear', and 'Delete'. At the bottom is a blue 'Verify' button. At the very bottom, it says 'KinderSign by Controltec Version 2.5.30'.

- C** Use the keyboard to enter the answer to your **Secret Question**, then tap **Confirm**.

A screenshot of the 'Please answer secret question' screen. At the top, it says 'Online' in a green bubble, '< Back', and 'PIN for Taylor San'. Below this is the text 'Please answer secret question'. Then it says 'Secret Question: What is the first name of your spouse's father?'. Below that is 'Secret Answer:' followed by a text input field with the placeholder 'Enter secret answer'. At the bottom is a blue 'Confirm' button.

- D** Enter your new 4-digit **PIN**, then tap **Confirm**.

A numeric keypad with buttons for digits 1 through 9, 0, and a 'Delete' button. Below the keypad is a blue 'Next' button.

- E** Re-enter your new 4-digit **PIN**, then tap **Confirm** again. KinderSign returns to the initial screen where you enter your 10-digit telephone number.

Note: All PINs automatically expire every 90 days and must be reset.