

FamilyCentral – Families Fill Out Recertification Application

You will receive an email invitation containing a link to complete the Recertification Application process. Be sure to use the provided link to complete your full application.

Note: You have **45 days** from the date the notice is received to complete the online application. Failure to submit your recertification application by the deadline will result in the closure of your Child Care Assistance Program (CCAP) case and services.

- A** Click on the link.
- B** You will be asked various Standard questions to determine your eligibility for Child Care Services financial assistance.
- C** You will be asked to provide documents proving **income, child age, immunization**, and other supporting documentation. Drag and drop files or browse your files to attach to the corresponding question.
- D** FamilyCentral will display a **Disclaimer** screen. After reading the disclaimer, sign and press **Save & Continue**.

For more information, visit <https://edlinkinfo.com>, email us at supportLA@kindersystems.com or call us at 1-888-829-9258.

- E** Read the Consent Agreement, sign, and press **Preview**. A summary of your answers will be displayed once completed. Review the information you entered. If it isn't correct, press **Edit** under the corresponding section.
- F** Once everything has been reviewed, press **Submit**. The system displays a message indicating that the application has been submitted, along with your application number.

Application Submitted
Monday, 6/2/2025
at 12:26 PM (CDT)
Application Number: d8a9a82f-463c-4f76-9721-1d9f6d4a33c6

Note: It is recommended that you download the application for your future reference. You can do so from the **Application Summary** and the **Family Summary** pages.